

TAYLA MAROUN

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Summary

I am looking for a position in the hospitality industry while I study at the Blue Mountains International Hotel Management school. I have just completed my practical term where I excelled in Front of House service. I believe that I would be a loyal team member and can bring my enthusiasm and professionalism into the workplace.

Education

Graduate of HSC:

Monte Sant Angelo Mercy College - North Sydney, NSW

2015

Bachelor Of Business (International Hotel and Resort Management): Hospitality

Blue Mountains International Hotel Management School - 1 Chambers Road, Leura, NSW.

Current

- Recipient of Motivational Scholarship (April-July)
- Recipient of Mentoring Scholarship Student For Front of House. (current)

Skills

- Self-motivated
- Honest
- Excellent time management
- Emotionally supportive
- Self-sufficient and confident
- Positive and optimistic
- Adaptable learner
- Fast learner
- Team leadership and team player
- Dependable and punctual
- Can-do attitude

Accomplishments

- Successfully completed the HSC.
- Successfully completed the IB MYP Middle School Program
- Student Representative council of year 10
- Achieved the position for Mentoring Scholarship Student
- Certified RSA

Work History

Senior sales assistant

Bakers Delight Mosman – Mosman, NSW

04/2013 to Current

- Gained essential knowledge of customer service.
- Stock shelves.
- Operate cash register.
- Create visual display.
- Train new employees.
- Be in charge of a team.

Food and Beverage Attendant

Fairmont Resort by Sofitel – Leura NSW

07/2016 to Current

- Consistently provided professional, friendly and engaging service.
- Routinely cleaned work areas, glassware and silverware throughout each shift.
- Developed and maintained positive working relationships with others to reach business goals.
- Provided friendly and attentive service.
- Set up events

Mentoring Scholarship Student

Blue Mountains International Hotel Management School – 1 Chambers road Leura NSW

07/2016 to Current

- Mentor Students In FOH service
- Lead a group
- Teach skills to students

Volunteer work

Maths peer tutoring 2014-2015

- Helping younger years with maths.
- Building relationships with students in younger years.
- Help with homework
- Teach new skills

Night Patrol 2014 (Ongoing)

Night Patrol is where people go out to various locations to provide dinner to the homeless.

Twilight aged care centre in Mosman 2012-2013

Volunteer work every week for an hour. This involved: ·

- Helping the elderly with dementia.
- Serve dinner.
- Clean up dishes.
- Entertaining the elderly.

Family Fun day Pre-school event 2013

Selected to represent College at Police Service Awards 2015.

- An award ceremony for outstanding police officers
- Only two students were selected to present awards.

Referees

- **Mr James Crighton (Owner at Bakers Delight Mosman)**
- Email: redhome266@bigpond.com
- **Mr David Thum BMIHMS instructor**
- Email: David.Thum@bluemountains.edu.au
- **Octavia Sommerville (Manager at Bakers Delight Mosman)**
- Mobile: 0406909571