

5<sup>th</sup> of February 2019

To whom it may concern

It's my absolute pleasure to recommend Tammie Malixi for your company.

As a Manager for Tammie for about 1 and half year, I thoroughly enjoyed my time working with her, and came to know her as a valuable asset to absolutely any team. She is dependable, and hard-working associate who carry herself professionally during her shift. She has been given acting Supervisor role on the absence of her Supervisor to run the section due to her capability and confidence.

Her knowledge of Customer Service and expertise in Service Centre is a huge advantage to us.

Along with her commitment, Tammie has always been an absolute joy to work with. She is a team player, and always manages to foster positivity in the team.

I confidently recommend Tammie to join your team. As a dedicated and knowledgeable employee and an all-around great person, I know that she will be a beneficial addition to your organization.

Please feel free to contact me at [Sihah.Rahman@Shangri-La](mailto:Sihah.Rahman@Shangri-La) Hotel Sydney should you like to discuss further. I'd be happy to expand on my recommendation.

Best wishes,

Sihah Rahman

Service Centre Manager