

Mariska Prijanka

+61 404 606 076 – Mariska.Prijanka@student.bluemountains.edu.au
Student Visa TU / 500

Professional Experience

July 2018 – Present

Food and Beverage Attendant

Crowne Plaza Melbourne

- Support the service team by setting up the food and beverage outlets, assist with storage of goods and prepare daily reconciliation report
- Provide a memorable guest experience
- Aid in selling and upselling hotel services
- Provide feedback to improve the service quality

September 2016 – October 2017

Assistant Business Development Manager – Outside Catering

Bali Nusa Dua Convention Center & Hotel (BNDCC)

- Develop the outside catering service by conducting market research, creating rate structure, outside catering packages, standard operating procedure and contract template
- Manage sales & marketing and becoming the customers' point of contact
- Organize the catering team during outside catering events to deliver excellent service
- Manage and monitor cost related to outside catering

Education

April 2018 – Current

Blue Mountains International Hotel Management School, Australia

Master of International Hotel Management

Extracurricular Activities

October 2018 – March 2019
(two terms)

Front Office Student Ambassador

Management of Rooms Divisions Unit

- Assist other students with the Front Office training which includes basic Opera system, reservation process, check-in and check-out process, cashiering and problem handling
- Assist the lecturer in preparing for the training

Language

English (fluent), IELTS Band: 7.0
Indonesian (fluent)

References

Ms. Yasinta Hartawan
General Manager
Bali Nusa Dua Convention Center & Hotel
+62 811 136 8588
Yasinta.hartawan@baliconventioncenter.com

Ms. Kristel Ross
Assistant Food and Beverage Manager
Crowne Plaza Melbourne
+61 396 482 741
Kristel.ross@ihg.com