

To whom so ever it may concern,

Ms. Chau Anh Ha Cao worked under my supervision as a Banquet Wait staff from April 2018 to September 2018, at Crown Resorts & Casino's; Perth.

Throughout her tenure she has been sincere & dedicated to understanding & learning the art of hospitality; she has shown great enthusiasm to learn more than her required academic requirement.


Forever humble & polite, she has been complimented by many guests with regards to her service & etiquette. She has been instrumental in training & guiding newer staff with regards to Crown service standards & has proven herself to be a great future leader.

I would highly recommend her for the Graduated Privileged Partners program at your esteemed institute, as I feel the program would be gaining a great asset.

If you have any questions or require any further clarifications please do not hesitate to contact me; my contact details are mentioned in my signature below.

Thanking you.

Yours Sincerely,



Rohit Khopkar

Banquet Service Manager- Crown Perth

Email: - Rohit.khopkar@crownperth.com.au

Mobile: - 0477 577 121