

21st October 2015

To whom it May Concern,

Charlotte Walsh has requested a recommendation letter to furnish her character and approach in upholding the Three Pillar Approach at the Blue Mountains International Hotel Management School, Leura Campus. This letter of recommendation is to support Charlotte's application to the Graduate Privilege Partner Program.

Charlotte is a student that presents herself professionally at all times, she has a genuine aptitude, warm smile and a personable disposition for the hospitality industry. Charlotte's academic journey has been very good achieving high grades across all units thus far. Charlotte has embarked on additional roles at the Leura campus such as Vice President on the Student Representative Council, Mentoring Scholarship Student and Residential Assistant. Charlotte's tenure in these roles to date has demonstrated, a sound work ethic, sensitivity, respect, and integrity.

Charlotte's approach to the Three Pillars is her honesty, professionalism and enthusiasm. Her enthusiasm drives her to lifelong learning; she embraces confidence and leadership traits. She works well in a team environment and independently; she values others and their cultural diversity.

I have observed Charlotte over the past 2 years and see her as a dynamic learner, she adds value to the school and will add value to the industry. I happily endorse Charlotte's application to the program and consider her to be a valued member to her future team.

Should you require any further information, please do not hesitate to contact me on 0418 738 466.

Kind regards

Melinda J McLeod

Campus Manager, Leura

Blue Mountains International Hotel Management School

CRICOS Provider 00911E

1 Chambers Rd (Private Mail Bag 1), Leura NSW 2780, Australia

P: +61 2 4780 1420 **E:** melinda.mcleod@bluemountains.edu.au

Admissions Office: Level 4, 540 George Street, Sydney NSW 2000, Australia Phone: +61 2 9307 4600 Fax: +61 2 9283 5092
Leura Campus: 1 Chambers Road, Leura NSW 2780, Australia Phone: +61 2 4780 1600 Fax: +61 2 4780 1678
Sydney Campus: Level 4, 540 George Street, Sydney NSW 2000, Australia Phone: +61 2 9307 4600 Fax: +61 2 9283 5092
Email: enquiry@bluemountains.edu.au