

21st October 2015

To Whom it May Concern,

Scarlett Hall has requested a recommendation letter to furnish her character and approach in upholding the Three Pillar Approach at the Blue Mountains International Hotel Management School, Leura Campus. This letter of recommendation is to support Scarlett's application to the Graduate Privilege Partner Program.

Scarlett is a student that presents herself professionally at all times and strives hard to ensure all of her colleagues also embrace the grooming policy. Scarlett has a genuine aptitude and a personable disposition for the hospitality industry. Scarlett's academic journey has been exceptional achieving high grades across all units thus far. She is always trying to develop herself personally and in doing so has embarked on additional roles at the Leura campus such as President on the Student Representative Council, Mentoring Scholarship Student and Duty Manager. In each of these roles Scarlett has demonstrated, a sound work ethic, sensitivity, respect, and integrity ensuring any matters raised or challenges brought to her attention are managed professionally.

Scarlett's approach to the Three Pillars is her honesty, positivity and enthusiasm. Her enthusiasm drives her to lifelong learning; she embraces confidence and leadership traits. She works well in a team environment and independently; she values others and their cultural diversity.

I have observed Scarlett over the past 2 years and see her as a dynamic learner, she adds value to the school and will add value to the industry. I happily endorse Scarlett's application to the program and consider her to be a valued member to her future team.

Should you require any further information, please do not hesitate to contact me on 0418 738 466.

Kind regards

Melinda J McLeod

Campus Manager, Leura

Blue Mountains International Hotel Management School

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