

Personal Statement

The following statement will provide the description of my recent professional achievements and identify personal growth. Besides, I will explain my career goals and how the Graduate Privilege Partners Program can be helpful in accomplishing them.

I have made a decision to build my career in hospitality, because the spirit of hotels and resorts fascinates me. New day – new challenges, new people, new experience; it is always different, unpredictable and exciting. I believe that, as a genuinely service-orientated person, I will perfectly fit this industry and achieve considerable results.

As a student of the leading school in hospitality in Asia Pacific, I strive for perfection in service I deliver. Having a Mentoring Scholarship Student Position in Housekeeping and Front Office departments, I contribute to the success of the school ensuring that students perform according to the high standards. I believe that self-education and constant development of personal skills are the keys to success. Participation in community activities is a good evidence of my proactive position in life. Moreover, honesty and respect are the values that I cherish in other people as well as in myself. The philosophy I follow is comprised in one sentence: “treat others as you wish others would treat you”.


My first internship in Food & Beverage Department was successfully completed. I gained great experience while accomplishing various duties. I learnt how to ‘go an extra mile’ for a customer as well as how to handle complaints. Recognition from the manager and positive reviews from the guests motivated me to work in the industry with even more enthusiasm. I had brought my knowledge back to BMIHMS and shared them with students during my shifts in the F&B MSS position in Term 4, 2015.

I have an ambitious career goal that I would like to achieve in my life. I would like to establish my own business with an aim of improving and developing tourism in Siberia (Russia) both for domestic and international market. In this way, I could positively influence Russian economy and show my country from the different perspective for guests from overseas. It is a very complicated goal to achieve, but I have already started my journey towards it and I believe that nothing is impossible. I anticipate my second placement to be an important step in my hospitality career. I am going to establish connections, build myself as a competent professional and work on my personal branding. Besides, I would like to gain a deeper knowledge about operations in Rooms Division and other departments.

Graduate Privileged Partner Program is a great chance to establish connections within the industry. I would like to represent Blue Mountains International Hotel Management School in order to support its existing positive image among hospitality employees. I believe that my personal qualities, professional skills and passion are the guarantees for my success.

Diana Zhukova

Signature

A handwritten signature in black ink, appearing to read 'D. Zhukova', written in a cursive style.