

Kartik Davray

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CAREER OBJECTIVES

To increase my experience and understanding in hotel and restaurant operations in Australia, to achieve my objective of rising to a role of General Manager.

EDUCATION & FORMAL TRAINING

- Masters in International Hotel Management (2016-Present)
(Blue Mountains International Hotel Management School)
 - Bachelors of Science (Hospitality and Hotel Administration)
Institute of Hotel Management, Mumbai, India (2011-2014)
 - Responsible Service Of Alcohol – New South Wales (April 2016)
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PROFESSIONAL EXPERIENCE

Food and Beverage Attendant (July 2016- Present)

Zaaffran (Indian Restaurant)- Sydney

Responsibilities

- Food and Drinks service to guests.
- Back of the house duties.

Assistant Brewer (June 2015-December 2015)

TJ's BrewWorks – India

Responsibilities

- End to End production of craft beer.
- Logistics for outlets, delivery and maintenance and managing sales reports.
- Standard purchase specification checks.
- General maintenance and conducting CIP for the brewery.

Skills Obtained

- Materials management.
- Utilities management.
- Purchases and standard checks.
- Equipment maintenance.
- Inventory management.
- Cost Management.

Gallery Host (December 2014-April 2015)**Hyatt Place - India (Pre-Opening team)****Responsibilities**

- Night audits for Opera (Property Management System).
- Night audits for Micros (Point of Sale system).
- Reservation and guest services/back of the house duties.
- Regular analysis and data interpretation of feedback systems & Loyalty programs.

Skills Obtained

- Night auditing for Opera and Micros.
- People Management.
- Handling guest feedback.

Trainee Manager (June 2014-October 2014)**McDonalds, India****Responsibilities**

- Conducting daily trainings, training new staff.
- Accounting (Cash Handling) and Night Audits.
- Standard purchase specification checks, and inventory control.
- Checks and total maintenance of restaurant.

Skills Obtained

- Handling large amounts physical cash.
- Equipment maintenance.
- Front of the house and kitchen management.
- People management.

Industrial Placement (Graduation) (July 2012-Oct 2012)**Grand Hyatt, Mumbai, India**

Gained an operational insight into the workings of all four core departments.

- Front Office: Worked at Reservations, Concierge, and bell desk.
- Food and Beverage: Managed setups for a multi-cuisine buffet restaurant, worked as a bartender.
- Housekeeping: Room cleaning, Laundry, Handling guest feedback.
- Kitchen: Worked at commissary, and Italian speciality kitchen.
- Airport Services: Managed vehicles for airport pick up for guests, Managing VIP guests transport.

Extra-Curricular Work

- Worked as freelance bartender for parties and events.
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LANGUAGES

- English.
 - Hindi.
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REFERENCES

Name: Ms Utsa Majumder.
Position: First Assistant General Manager.
Company: Hyatt Place Pune/Hinjewadi, India.
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Name: Mr. Kirthi Shetty.
Position: Second Assistant General Manager.
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