

Key Contacts

Laureate Education

Operations Support

For all question and inquiries concerning your bookings, login, visa management and after hours support:

Phone Number: 02 929 25399

Toll Free: 1300 110 327

Email: customer_service@egencia.com.au

Website: www.egencia.com.au

Team Leader Operations

Name: Nicole Talbot

Email: n.talbot@expedia.com

Office: +61 2 8235 5513

Mobile: +61 401 872 715



Account Management

Your Egencia Account Manager

Name: Bruce Dobson

Email: b.dobson@egencia.com.au

Phone Number 02 8235 5519

Mobile: 0409 783 815

Director of Account Management

Name: Emma Duff

Email: e.duff@egencia.com.au

Office: +61 2 8235 5578

Mobile: + 61 424 161 076



Customer Invoicing Care

For questions regarding your invoices and credit card statements please contact our Customer Invoicing Care Team

Toll Free: 1300 3636 96 (choose option 3)

After Hours: +61 2 9262 3666

Email: cic@egencia.com.au



Online Booking Tool

Helpful links when using the Egencia Online Booking tool

Login: <http://bit.ly/1Gizkhl>

Reset Password: <http://bit.ly/1a9xqFX>

Profile: <http://bit.ly/1LxOlgF>

Travel News: <http://bit.ly/18gOoBz>

Online Check-in: <http://bit.ly/1w5chBd>



MICE (Meetings Incentives, Conferences, Events)



For groups large and small, contact our specialist team.



Email: groups@egencia.com.au

Megan Ross: +61 (2) 8235 5521

Robin Mould: +61 (2) 8235 5563

Leisure



Our dedicated leisure consultants can plan international holidays, weekend getaways and everything in between.

Email: leisure@egencia.com.au

Office: +61 (2) 8235 5511



Your Egencia Team



Exceptional Customer Service

Experts in Business Travel



Nicole Talbot
Team Leader



Lee Parkinson
2IC
14+ years
experience



Michael Paiano
5+ years
experience



Andrea Dennull
10 + years
experience



Chevy Molina
6+ years
experience



Andy Perry
22+ years
experience



Linda Komadina
12+ years
experience



Nicole Turle
6+ years
experience



Nicole Nuttall
8+ years
experience