

Loris Esposto | **Masters Applied Coordinator**
BMIHMS at Torrens University

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To whom it may concern,

Angelia Lay was a student of mine six months ago in the Master Degree of Hotel Management program. In Term 3 2018, I had the pleasure of teaching Angelia in Front Office Applied Training as well as in the House Keeping hands on practicum.

It was immediately apparent that Angelia is an exceptionally talented communicator. She demonstrates a strong ability to investigate, critically analyse and apply learnings to any possible challenge that might arise within the Room Division Department.

Angelia is a humble and generous student, extremely responsive to feedback and eager to expand her Hospitality knowledge through research and experimentation. Angelia regularly went out of her way to support students in her role as Front Desk Ambassador, at Town Hall Campus.

I have no hesitation in recommending Angelia for any position within the Hospitality Industry that she might apply for.

Sincerely,



Loris Esposto