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To whom it may concern

I have known Nadya Suriadjaja since 2017, when she began her studies at Blue Mountains International Hotel Management School@Torrens University. Nadya is a very active member of the school community, and is able to manage her personal study commitments while making valued contributions to the campus.

This term, I have selected Nadya as Library Ambassador, as she puts time and energy into helping other students achieve their study goals. She goes out of her way to ensure that students are able to fully access library resources to enable them to complete their assessments. She demonstrates excellent customer service skills, a flexible approach, good communication skills and an enthusiasm for learning. In the absence of library staff, Nadya provides help to undergraduate students with accessing resources, such as books and academic journal articles as references for their academic studies. Responsibility for the library security, its equipment and resources is also a large part of this position, and Nadya performs these duties to a very high standard.

Nadya has proven to be responsible, trustworthy and proactive. She demonstrates good time management skills and adeptly manages competing priorities such as her studies, part time work at the Fairmont Hotel and her Library Ambassador responsibilities. In the Library Ambassador role, Nadya has completed all tasks given to her efficiently and diligently. I believe Nadya would be a great candidate for the position she is applying for, due to her demonstrated commitment, persistence and motivation, and this commitment has enabled her to achieve her professional and personal goals.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Donna Faulder', written in dark ink.

Donna Faulder